

BVCN ACO Quality Performance Results			
Performance Year 2019			
ACO #	Measure Name	Rate	ACO Mean
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	84.18	85.86
ACO-2	CAHPS: How Well Your Providers Communicate	95.33	94.11
ACO-3	CAHPS: Patients' Rating of Provider	92.96	92.69
ACO-4	CAHPS: Access to Specialists	79.80	81.54
ACO-5	CAHPS: Health Promotion and Education	62.90	60.44
ACO-6	CAHPS: Shared Decision Making	72.17	62.78
ACO-7	CAHPS: Health Status/Functional Status	76.47	73.79
ACO-34	CAHPS: Stewardship of Patient Resources	26.54	26.17
ACO-45	CAHPS: Courteous and Helpful Office Staff	92.08	92.84
ACO-46	CAHPS: Care Coordination	87.65	86.89
ACO-8	Risk Standardized, All Condition Readmission	14.51	14.86
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	45.90	58.15
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91))	1.55	1.87
ACO-13	Falls: Screening for Future Fall Risk	91.28	84.04
ACO-14	Preventive Care and Screening: Influenza Immunization	85.26	74.77
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	Please note, the ACO-17 Tobacco Use quality measure is not included in public reporting due to low sample size.	
ACO-18	Preventive Care and Screening: Screening for Depression and Follow-up Plan	69.69	70.40
ACO-19	Colorectal Cancer Screening	68.64	70.76
ACO-20	Breast Cancer Screening	72.26	73.84
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	76.17	82.17
ACO-40	Depression Remission at Twelve Months	Please note, the ACO-40 Depression Remission at 12 months quality measure is not included in public reporting due to low sample size.	
ACO-27	Diabetes: Hemoglobin A1c Poor Control (>9%)	13.33	13.88
ACO-28	Controlling High Blood Pressure	77.29	75.04